

PLANT FOOT OF RANDOLPH ST, CINNAMINSON, NJ 08077-0417  
(856) 829-2271

## The Cinnaminson Sewerage Authority

1621 RIVERTON ROAD • P.O. BOX 2100 • CINNAMINSON, NEW JERSEY 08077-5100

TEL: (856) 829-5287 • FAX: (856) 829-4076

Tom Kavookjian & Gerry Savidge  
JSH International  
303 Birchfield Drive  
Mount laurel, N.J. 08054

April 27, 2011

Dear: Tom & Gerry:

As you know we have been using BAE (Chocolate) at the plant since 2004 when Tom first introduced us to the product. Through Tom's assistance we have seen our daily TSS & BOD effluent levels recede from permit limit to single digits, and at times it is not uncommon to see those levels reach less than 5 mg/l for both.

As a result of Tom's work we have become a faithful believer of Chocolate. Now with Tom moving to other responsibilities we now have the privilege of working with Gerry who has picked up where Tom left off, and is always there for us, just as Tom was.

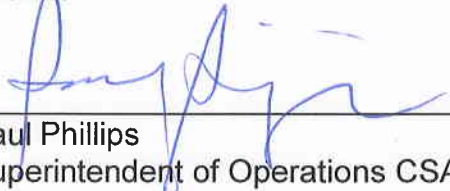
I am writing to let you know a very intense rain storm moved through the area from April 15<sup>th</sup> to April 19<sup>th</sup> leaving the plant completely underwater with no electrical service for two days.

Once the flooding receded and power was restored the plant was started back up and we added just 10-gallons of chocolate to the system. On the 17<sup>th</sup> flow was 3.8 MGD, on the 18<sup>th</sup> 2.2 MGD and on the 19<sup>th</sup> at 1.8 MGD. As you know our design flow is 2.0 MGD and our average flow is 1.1 MGD. So for the three days we were in operation after the storm we had 6.8 million more gallons of flow than our average daily flow.

Within 24 hours the plant was back to normal operation, our bug population was very healthy, active and abundant, and looked like nothing had ever happened. In addition to that our TSS meter was reading 9 mg/l at our outfall line feeding the Delaware River.

In all my years working at this plant, I have never seen anything work quite the way chocolate does. Our bug population is healthier than ever before, and they react positively to any loading conditions we receive. This chocolate is an incredible product.

Thanks

  
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Paul Phillips  
Superintendent of Operations CSA